

# **Privacy Policy**

Effective Date: 9/8/2025

Website: itssinc.org

Company: Information Technology Software Solutions, Inc.

Information Technology Software Solutions, Inc. ("we," "our," or "us") values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website [itssinc.org] or engage with our services. By using our website, you agree to the practices described below.

#### 1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, or other details you provide through contact forms, service requests, or account creation (if applicable).
- Technical Information: IP address, browser type, device information, and usage data collected through cookies or analytics tools.
- Communication Data: Records of emails, messages, or support requests you send us.

#### 2. How We Use Your Information

We use the information we collect to:

- Provide and improve our services.
- Respond to inquiries and support requests.
- Communicate updates, promotions, or important notices.
- Monitor website performance and user experience.



Comply with legal obligations.

## 3. Sharing of Information

We do not sell or rent your personal information. We may share data in limited situations, such as:

- With trusted service providers (e.g., hosting, analytics, email delivery) who assist us in operating the website.
- When required by law, regulation, or legal process.
- To protect the rights, safety, or property of our company, users, or others.

# 4. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to:

- Enhance user experience.
- Analyze traffic and performance.
- Store preferences.
- You may disable cookies in your browser settings, but some features of the site may not function properly.

### 5. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse. However, no system is 100% secure, and we cannot guarantee complete security of your data.



### 6. Your Rights

Depending on your location, you may have rights to:

- Access, correct, or delete your personal information.
- Opt out of certain communications.
- Restrict or object to certain processing activities.

To exercise these rights, please contact us using the information below.

# 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites and encourage you to review their policies.

### 8. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with the "Effective Date" revised accordingly.

#### 9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Information Technology Software Solutions, Inc.

Email: support@itssinc.org

Website: itssinc.org